



We understand that you may need to return or exchange an item. That is why we offer a 30 day 100% satisfaction guarantee on all items* with exception to panties and crotched items. If you are not satisfied with your purchase, you may return unworn/unlaundered merchandise with all tags attached within 30 days for an exchange or refund. Please allow us 14 business days to process your return/exchange. In the unlikely event you receive damaged or an incorrect item(s), simply contact our customer service department and we will correct the mistake, and of course our mistake will cost you nothing.

How to Exchange (Exchanges Only)

Please include a check made payable to C&R Marketing for \$3.99 to cover processing/shipping/handling.

C&R Marketing/Exchanges
 2732 Summers St
 Kennesaw, GA 30144

How to Return: (No Amazon R/A Required Do Not Send a Check For Returns)

Returns must be received within 30 days of the shipment date along with a copy of the enclosed packing list and all tags and information as shipped in order to qualify for a refund. *No Authorization required.*

C&R Marketing>Returns
 2732 Summers St
 Kennesaw, GA 30144

***Important Notes about Returns & Return Shipping Information Please Read Carefully:**

We recommend using USPS Postal (Insured/Signature Required) for your protection which assures that we have received the product for return/exchange. Although these services are very reliable, they do experience loss and damages. Protect yourself and your investment.

- Returns MUST be received with all tags attached as shipped, if tags are not attached, a 10% re-pricing fee will be deducted from the refund.
- ***Panties/Crotched Merchandise–Per Georgia State Hygiene laws, intimate garments containing a crotch cannot be returned. Any Return of Panties that accepted to our warehouse for returns consideration will be issued a refund less a re-stocking fee of 20%. (By GA State law these items are considered non-re-sellable)**
- Free Shipping-If you received free shipping on your original order and you return your order in whole, a \$3.49 standard shipping/handling fee will be deducted from your order. Any return of 5 items or more will incur a restocking fee of 20% as well as the normal applicable shipping fees.
- Late Returns- Returns after 30 days from being received, if accepted by our returns dept., will incur a 25% restocking fee.
- **We suggest you do not wear perfume, make-up, or deodorant when trying on your purchase. These may leave marks or scents, which may make the item non-returnable. We reserve the right to refuse returns on items that may not meet hygiene and health regulations, may contain stains, or odors form perfumes or deodorants.**

Product Code	Color	New Size	(Circle One Please)
			Exchange/Refund
			Exchange/Refund
			Exchange/Refund
			Exchange/Refund

Return/Exchange Codes:

01 – Wrong item ordered
 02 – Wrong size ordered

03 – Did not fit
 04 – Changed mind
 05 – Received too late

06 – Damaged
 07 – Ordered too many
 08 – Did not like